

# Press release

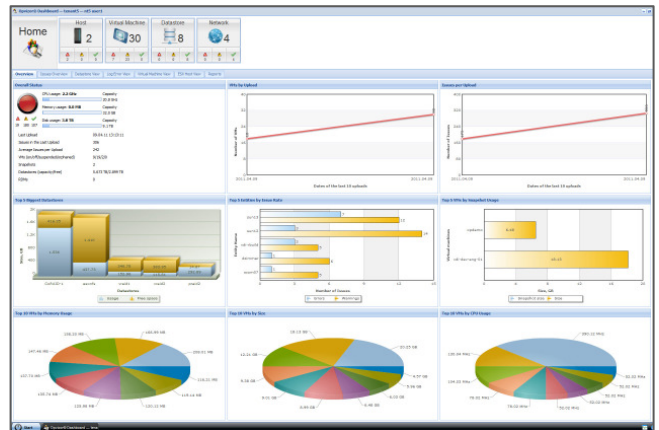
## opvizer 1.0 successfully launched

SaaS solution anticipates up to 60 percent of issues in virtualized infrastructures

**Zug, Switzerland, April 14<sup>th</sup>, 2011** – With opvizer 1.0 the first cloud platform is available that helps to diagnose and eliminate configuration, performance and security issues in VMware environments before they lead to instability or loss of performance. Following wide-ranging real-life tests, opvizer 1.0 is now available with a broad function set in both commercial and freeware versions. Initial feedback from customers is highly promising.

The opvizer software solution marketed by icomasoft, a Swiss start-up, identifies issues in a virtualized IT infrastructure before they lead to instability or loss of performance. This makes it possible to save considerable support costs as up to 60 percent of possible issues can be anticipated from system behavior and hence eliminated promptly. opvizer is a software-as-a-service platform to analyze VMware ESX diagnostic. Data transfer and file storage are continuously encrypted. The client and logview information required to check the logfiles can be shared with other end users, consultants, system integrators and vendors in order to jointly create solution scenarios without having to transmit the data by email or post it on forums.

The tests of the public beta and the release candidate have been successfully completed and the functionalities again expanded. “We’ve been pleasantly surprised by the response to the public beta and the release candidate. The number of testers was much higher than we’d anticipated. Our software was tested most extensively in the United States, followed by Canada and Germany. Thanks to the huge amount of feedback we’ve received, we’ve already been able to implement a number of functions that were actually earmarked for a later release in the product roadmap,” enthuses Diego Boscardin, co-founder and CEO of icomasoft.



Among other things, these expanded functions include: new diagnosis options notably in the security environment; automatic, anonymized upload; an extended dashboard that provides a ready overview of far more information; and expanded reporting to allow the documentation of the actual status and later replication.

The software makes it easier for system administrators and IT managers to work in VMware environments. The charged version is available from today for a price of EUR 1,500 per user and year. At the same time, a freeware version of opvizer limited to two ESX hosts and a data volume of 1 GB per year can also be obtained.

First customers who have already tested and deployed opvizer have made very positive comments about the solution's potential:

“Unfortunately, cost and time pressure means that it's very hard to devote the time and attention to our systems which they would need. If a serious issue arises, however, the consequences are often fatal and incalculable. We believe that opvizer will help us to identify issues before their effects become critical. And should serious issues still arise, we expect that the opvizer community and/or connected service provider will assist with a faster and more effective solution,” comments Sven Kempf from BHF-BANK.

“The beta version of opvizer already enabled us to identify incorrect configuration settings in third party installations. The issues can be discussed with a consultant over a shared connection. The use of the VMware support files also makes it possible to have the requisite information immediately to hand without any additional effort. Solution times are reduced many times over by the easy operation and fast analysis. Ever better issue analysis allows us to keep a system landscape compliant and respond to new corrections at any time,” reports Bertram Wöhrmann, who works for a major German IT service provider, on his experience with opvizer.

### **About icomasoft**

icomasoft AG specializes in virtualization and cloud computing. The Zug-based company is an independent Swiss manufacturer of software-as-a-service solutions used to prevent issues and downtimes. Many local and global companies of various sizes rely on icomasoft software solutions. Set up in July 2008 by Diego A. Boscardin (CEO) and Dennis Zimmer (Chief Strategy Officer), icomasoft is owned by its founders together with GCP gamma capital partners AG and Zürcher Kantonalbank.

To find out more, visit [www.opvizer.com](http://www.opvizer.com).

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